VALLEY
IMMEDIATE CARE

Welcome to Valley Immediate Care's **Primary Care Bridge Program**!

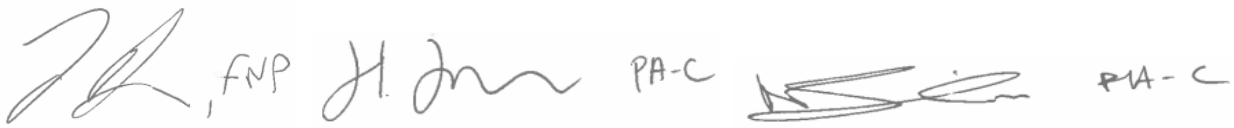
This program provides limited primary care services while you transition to a new primary care provider (PCP). To be eligible, you must be establishing care with a new PCP and have a confirmed appointment scheduled within the next 2–9 months, after your initial Bridge Clinic appointment. You must not currently be established with a primary care provider in the area or seeking to switch providers. Documentation confirming your scheduled appointment with your new PCP is required for participation, by your second appointment.

During your 30-minute intake appointment, your provider will review your medical records, discuss your current health conditions, medications, and medical history, order appropriate screening tests or laboratory work, refill eligible non-opioid medications, and address gaps in your care. Complex or previously unevaluated medical concerns may require a follow-up appointment or referral to urgent care or the emergency department. The Bridge Clinic is not urgent care, and must be used separately from any urgent care visits. Due to billing regulations, you cannot visit the Bridge Clinic and the urgent care on the same day. Please arrange for your previous medical records to be transferred before your appointment. You are responsible for any applicable insurance copays.

Continuity of Care: If you miss or cancel your appointment with your new PCP, you may reschedule once within 30 days. A second missed or canceled appointment will result in discharge from the Bridge Program with 30 days' notice. If you establish care with another PCP or no longer need your appointment, please notify the program so your appointment can be canceled.

Patient and Visitor Code of Conduct: We are committed to providing a safe, respectful, and healing environment. Patients, visitors, and staff must treat one another respectfully, and patients are encouraged to discuss their care plans with their providers. Smoking and tobacco use are prohibited on campus. Weapons, alcohol, marijuana, illegal drugs, dangerous items, and related paraphernalia are prohibited. Threatening, abusive, discriminatory, or derogatory behavior, including profanity and slurs, will not be tolerated. Failure to follow these expectations may result in discharge from an appointment, removal of visitors from campus, or restrictions on future visitation. These expectations help ensure safe, respectful care for everyone.

Sincerely,



Jacob Ross, FNP Hannah Hayes, PA-C Nicodemus Solorio, PA-C